

QUALITY POLICY

This Policy is the foundation of the organizational rules in compliance with our Quality Management System.

All SFC Group establish key Quality objectives, that are communicated and understood at all levels of the organization.

Our Quality Management System is based on the following principles:

- Development of a culture of customer satisfaction within the organization.
- Strict adherence to standardized work
- Building quality at every stage
- Continuous Improvement.
- Evidence-based decision making.
- Engagement of people and respect of the commitment.
- Relationship management and transparency.

And provides a sound basis in line with our main priorities:

- Exceed our **Customer's** expectations, by offering tailored-made products and services.
- Implement a sustainable economic growth, through appropriate corporate social responsibility policies and strategies, considering the environmental and social impact of our business decisions.
- Comply with all statutory and regulatory requirements.
- Improve continuously our Quality Management System.

Here below our Missions:

- ZERO Defect.
- Be the best reference in Quality vis-à-vis our competitors.
- Deliver "Right First Time" at each step of the process.



Federico DOMINGUEZ
Chief Executive Officer